

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM**

**BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)
Agenda – Wednesday, February 12, 2020
10:00 - 11:00 a.m.**

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), Social Services Program Specialist

1. Purpose of BH Monthly Calls:

The BHTA webinar offers providers guidance and updates on DHCFP BHU policy. The WebEx meeting format also offers providers an opportunity to ask questions via the Q & A (the “chat room”) and receive answers in real time. If you have questions prior to the monthly webinar or after, for additional assistance submit directly to the BehavioralHealth@dhcfp.nv.gov

- Introductions – DHCFP, SUR, DXC Technology

2. January 2020 BHTA Minutes:

The minutes from last month’s BHTA are available on the [DHCFP Behavioral Health webpage](#) (under “Meetings”). You’ll want to navigate to this page and click on “Behavioral Health Agendas and Minutes.” You can find the past agendas and minutes for the meetings, as well as the current information. Please look at these if you have questions and if you were not able to attend last month; this is a great place to check up on what we discussed.

- Response to Public Workshop on Supervision Changes within the PT 14 and PT 82
- SUR Unit Educational Updates: Progress Notes and Billing under the Rendering Provider

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health
<http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/>

Public Workshops

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Public Hearings

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4. DHCFP Behavioral Health Updates:

Behavioral Health Web Announcements (WA):

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

- **WA# 2095** – Provider Documentation Reminders
- **WA#2094** – Attention All Behavioral Health Community Network (BHCN) Groups, Provider Type 14 Specialty 814: Response to Questions on the Proposed Removal of the Medical Supervision from the BHCN
- **WA#2092** – Attention All Providers: Top 10 Enrollment Return Reasons and Resolutions for January 2020 Submissions
- **WA#2089** – Medicaid Services Manual Chapters Updated
- **WA#2087** – Attention Sister Agency Providers: Federal Medical Assistance Percentages (FMAP) Rates Based on Date of Service for FFY20

- **WA#2081** – New Provider Orientation Scheduled for February 2020
- **WA#2079** – 1099-Misc. Forms to be Mailed to Providers on January 31, 2020
- **WA#2075** – Provider Relations Field Service Representative Team Territories Update
- **WA#2074** – Attention All Providers: Maintain Correct Electronic Funds Transfer (EFT) Information with Nevada Medicaid
- **WA#2073** – Attention All Providers: Top 10 Claim Denial Reasons and Resolutions/Workarounds for December 2019 Claims
- **Volume 16, Issue 4** – Nevada Medicaid and Nevada Check-Up News (Fourth Quarter 2019 Provider Newsletter)
- **WA#2072** – Attention All Providers: Top Prior Authorization Denial Reasons for the Fourth Quarter of 2019
- **WA#2071 – Attention All Providers:** Top 10 Enrollment Return Reasons and Resolutions for November and December 2019 Submissions

Carin Hennessey, SSPS II

- Supervision of the BHCN and BH Rehabilitative Treatment group/agency

6. DHCFP Surveillance Utilization Review (SUR) Updates:

Report Provider Fraud/Abuse <http://dhcfp.nv.gov/Resources/PI/SURMain/>
Provider Exclusions, Sanctions and Press Releases <http://dhcfp.nv.gov/Providers/PI/PSExclusions/>

- Educational Updates: Signature Requirements

7. DXC Technology Updates:

Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>
Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>
Provider Enrollment <http://dhcfp.nv.gov/Providers/PI/PSMain/>

NevadaProviderTraining@dx.com

Alyssa Kee Chong, Provider Services Field Representative

Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources: <https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are **Modernization (New) Medicaid System Web Announcements**; please refer to these announcements for specific information related to Modernization.

8. Behavioral Health Provider Questions:

The Behavioral Health Policy WebEx would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA WebEx. We will review last month's questions in detail.

Please email questions, comments or suggested topics for guidance to BehavioralHealth@dhcfp.nv.gov